Cookie Policy

Large Print:

Contact 01629 540262 or e-mail: info@hoegrangeholidays.co.uk

This is the Cookie Policy for Hoe Grange Holidays

This policy sets out information about our use of Cookies on our website.

"We" or "us" means Hoe Grange Holidays Limited (registered company number 11445920).

Our registered address is Compton Offices, King Edward Street, Ashbourne, Derbyshire, DE6 1BW.

We are registered with the Information Commissioner's Office as a data controller under number ZA854332

"Website" means www.hoegrangeholidays.co.uk

This site uses cookies, which are tiny files that are downloaded to your computer, to improve your experience. This page describes what information they gather, how we use them and why we sometimes need to store these cookies.

If you wish to contact us, please clickhere

What is a Cookie?

A 'cookie' is a type of data file that is stored on your device when you visit a website or perform actions while visiting a website. A cookie file contains information that is transferred to your device's memory which is recalled when you revisit our site, or when you perform certain actions on your device. Where we refer to a cookie in this policy, this incorporates similar tracking technologies.

Necessary Cookies

When you first visit our website, we only use necessary cookies. This means that additional cookies (called "Optional Cookies" in this policy) won't be used unless you agree to accept/enable all cookies, or select your own cookie preferences.

Optional Cookies

Optional cookies are used for analytical, performance, advanced functionality and advertising purposes. More information is set out in this policy. Optional cookies help us improve our website and we believe accepting all optional cookies provides you with the best user experience.

Cookies can be "First Party", i.e. set by us, or "Third Party", i.e. placed on your device by another organisation when you visit our website. Third-party cookies may be placed on your device by an organisation providing a service to us or by our business partners, so that they can advertise products and services to you on our website and elsewhere on the internet. Because of how cookies work, our website cannot access third-party cookies stored from other websites; nor can other organisations access the data in the cookies we use on our website.

Changing your preferences

You can select to accept/enable some or all of the optional cookies either within the settings of your own device or by selecting the option provided on our website.

How long will cookies stay on my device?

The length of time a cookie will stay on your computer or mobile device depends on whether it is a "persistent" or "session" cookie. Session cookies should expire when you stop browsing. Persistent cookies stay on your device until they expire after a set period or are deleted. For each of the cookies used on our website we have set out the duration in the tables below.

The Cookies we use on our website

Necessary Cookies

Necessary Cookies are cookies that are required for the operation of our website. They include, for example, cookies that allow page navigation or enable you to access certain areas of our website. Our website cannot function properly without these cookies. Necessary Cookies can only be disabled by changing your browser preferences, but doing so may result in reduced or limited functionality of our website.

In some circumstances our website may cease to function as intended if necessary cookies are disabled, deleted or otherwise altered. We do not accept any liability for any loss arising where necessary cookies are disabled, deleted or otherwise altered. We use the following necessary cookies:

Cookie Name	Purpose	Controller	Further Information (including duration of cookie)
PHPSESSID	Preserves user session state across page requests	Our Cookie	This cookie is session based and is deleted the next time you close your browser
CONSENT	To detect if the visitor has accepted the marketing category in the cookie banner. Necessary for GDPR-compliance of website	Third Party Cookie Youtube.com	This cookie stays on your device for 2 years
cookielawinfo-checkbox-analytics	This cookie is set by GDPR Cookie Consent plugin to store the user consent for the cookies in the category "Analytics"	Third Party Cookie	This cookie stays on your device for 11 months

cookielawinfo-checkbox-functional	The cookie is set by GDPR Cookie Consent to record the user consent for the cookies in the category "Functional"	Third Party Cookie	This cookie stays on your device for 11 months
cookielawinfo-checkbox-necessary	The cookie is set by GDPR Cookie Consent to record the user consent for the cookies in the category "Necessary"	Third Party Cookie	This cookie stays on your device for 11 months
cookielawinfo-checkbox-others	The cookie is set by GDPR Cookie Consent to record the user consent for the cookies in the category "Other"	Third Party Cookie	This cookie stays on your device for 11 months
cookielawinfo-checkbox-performance	The cookie is set by GDPR Cookie Consent to record the user consent for the cookies in the category "Performance"	Third Party Cookie	This cookie stays on your device for 11 months
viewed_cookie_policy	The cookie is set by the GDPR Cookie Consent plugin and is used to store whether or not user has consented to the use of cookies. It does not store any personal data.	Third Party Cookie	This cookie stays on your device for 11 months

Optional Cookies

We and third parties like to use cookies on this website to enhance your user experience, personalise content and advertisements, provide social media features, and analyse the traffic/visitor actions on our website. Optional cookies help us to provide you with the experience we intend to provide when you browse our website and also allow us to improve our website and the service we provide.

We need to obtain your consent to use Optional cookies; this is usually by way of a pop-up notice. As set out in this policy, you can change your preference at any time.

Advanced functionality, Analytics and Performance

We use advanced functionality cookies to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

We use analytical/performance cookies to enable us to recognise and count the number of visitors, what pages they visit, how long they browse for and to see how visitors use our website. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

We would like to use the following optional advanced functionality, analytics and performance cookies:

Cookie Name	Purpose	Controller	Further Information (including duration of cookie)
_ga	Registers a unique ID used to generate statistical data on how the visitor uses the website. This helps us to improve the way our website works, for example by ensuring users can easily find what they are looking for	Our Cookie	This cookie stays on your device for 2 years https://policies.google.com/privacy

_gat	Used by Google Analytics to throttle request rate	Our Cookie	This cookie stays on your device for 1 day https://policies.google.com/privacy
_gid	Registers a unique ID that is used to generate statistical data on how the visitor uses the website. This helps us to improve the way our website works, for example by ensuring users can easily find what they are looking for	Our Cookie	This cookie stays on your device for 1 day https://policies.google.com/privacy
ce_clock	Sets a timestamp for when the visitor entered the website. This is used for an analytical purposes on the website	Our Cookie	This cookie is persistent

Advertising

We and third parties want to display adverts that we think are relevant to you. In order to do so we need your consent to use advertising cookies. Even if you do not accept our advertising cookies, where you have accepted advertising cookies on another website they may remain active on our website. [You can configure the advertisement vendors that place cookies on your device using the preference tool on our website. This only applies if you allow granular control over advertisement cookies]

We use the following advertising cookies:

Cookie Name	Purpose	Controller	Further Information (including duration of cookie)
_fbp	Used by Facebook to deliver a series of advertisement products such as real time bidding from third party advertisers	Our Cookie	This cookie stays on your device for 3 months https://www.facebook.com/policy.php

Social Media Cookies

We use social media cookies to allow you to share our website (or parts of it) on social media.

These cookies are likely to be analytical/performance cookies or targeting cookies. Please note that our social media partners may also use cookies over which we have no control and if you have consented to the use of those cookies elsewhere, as they are on your device without your consent, those cookies will be active. We cannot prevent this. To control the use of these cookies, you will need to contact the controller of that cookie.

We use the following social media platforms:

Cookie Name	Purpose	Controller	Further Information (including duration of cookie)
VISITOR_INFO1_LIVE	Tries to estimate the users' band width on pages with integrated You Tube videos	Third Party Cookie Youtube.com	This cookie stays on your device for 179 days

YSC	Registers a unique ID to keep statistics of what videos from You Tube the user has seen	Third Party Cookie Youtube.com	This cookie is session based and is deleted the next time you close your browser
yt.innertube::nextId	Registers a unique ID to keep statistics of what videos from You Tube the user has seen	Third Party Cookie Youtube.com	This cookie is persistent
yt.innertube::requests	Registers a unique ID to keep statistics of what videos from You Tube the user has seen	Third Party Cookie Youtube.com	This cookie is persistent
yt-remote-cast-available	Stores the user's video player preferences using embedded You Tube video	Third Party Cookie Youtube.com	This cookie is session based and is deleted the next time you close your browser
yt-remote-cast-installed	Stores the user's video player preferences using embedded You Tube video	Third Party Cookie Youtube.com	This cookie is session based and is deleted the next time you close your browser

yt-remote-connected-devices	Stores the user's video player preferences using embedded You Tube video	Third Party Cookie Youtube.com	This cookie is persistent
yt-remote-device-id	Stores the user's video player preferences using embedded You Tube video	Third Party Cookie Youtube.com	This Cookie is persistent
yt-remote-fast-check-period	Stores the user's video player preferences using embedded You Tube video	Third Party Cookie Youtube.com	This cookie is session based and is deleted the next time you close your browser
yt-remote-session-app	Stores the user's video player preferences using embedded You Tube video	Third Party Cookie Youtube.com	This cookie is session based and is deleted the next time you close your browser
yt-remote-session-app	Stores the user's video player preferences using embedded You Tube video	Third Party Cookie Youtube.com	This cookie is session based and is deleted the next time you close your browser