

Website Accessibility Statement

Large Print:

Contact 01629 540262 or e-mail:

info@hoegrangeholidays.co.uk



At Hoe Grange we are committed to providing a website that is accessible to the widest possible audience, regardless of technology or ability. We are actively working to increase the accessibility and usability of our website, and in doing so aim to adhere to many of the available standards and guidelines.

Website Accessibility Initiative

The Hoe Grange Holidays website endeavours to conform to the World Wide Web Consortium (W3C) Web Content Accessibility Guidelines. These guidelines explain how to make web content more accessible for people with disabilities. Conformance with these guidelines will help make the web more user friendly for everyone.

Standards

We will continue to develop the site in accordance with guidelines promoted by the World Wide Web Consortium (W3C), the National Institute for the Blind (RNIB) and the Plain English Campaign.

The site displays correctly in current web browsers. If using an older browser, you may find pages don't display as intended if the browser isn't standards-compliant.

To get the most from our site we recommend you upgrade your browser to the latest version of one of the following:

Microsoft Internet Explorer Version 11 and above

Mozilla Firefox 68.0.1 and above

Google Chrome Version 67.0 and above

Apple Safari 4

Windows Safari 5.1.7

Exceptions

Whilst Hoe Grange Holidays strives to adhere to the accepted guidelines and standards for accessibility and usability, it is not always possible to do so in all areas of the website. We are continually seeking out solutions that will bring all areas of the site up to the same level of overall accessibility. In the meantime, should you experience any difficulty in accessing the Hoe Grange Holidays website, please do not hesitate to contact us.

Talking software

Talking software is available to help you use this website, such as <https://www.nvaccess.org/> the free talking software package enabling blind and visually impaired computer users to read webpages in many languages.

www.hoegrangeholidays.co.uk

1. Ease of use of website

- phone number visible at top of all web pages enabling potential guests to contact us in person written in easy to read plain English
- good colour contrast for ease of reading
- easy to navigate with drop down menus photo galleries showing the facilities - images with alt tags for the visually impaired (where appropriate)
- web page with photos and details of additional equipment that can be booked
- full price list for the year can be viewed on the Prices page

2. Downloads

- documents such as Access Statement, Terms and Conditions and Equipment List downloadable in pdf formats which is accessible to screen readers, and available in large print
- Access Statement downloadable in audio format as an MP3 file

3. Book online

- online booking is accessible from all web pages to aid those with hearing loss
- flexible payment methods – cheque, debit/credit cards or bank transfer

4. Post Booking

- Contact Us/Directions page with written directions and visual Google map
- list of local Food and Drink places that are rated by us for their accessibility
- links to other informative websites such as local visitor attractions, Accessible Derbyshire, Visit Peak District and Derbyshire, British Horse Society

Comments and suggestions

If you have any comments or suggestions on web accessibility issues relating to the Hoe Grange Holidays Limited website please call us on 01629 540262 or e-mail info@hoegrangeholidays.co.uk

