

Brief Accessibility Guide



At Hoe Grange we want to make everyone's holiday stay as enjoyable as possible and are committed to providing suitable access for all our guests, whatever their individual needs.



Our Full Accessibility Guides, together with scaled floor plans can be found on our website www.hoegrangeholidays.co.uk and easily downloaded.

Or you can take a [3D virtual tour](#) of each cabin and the glamping pods.

We aim to accurately describe our facilities and services to give you the confidence to book the right accommodation for your specific requirements.

All four self-catering log cabins are rated by VisitEngland under the **National Accessible Scheme**.



Our cabins:

Hipley and **Rainster** have been awarded Mobility Level 2, and **Daisybank** Mobility Level 3 Assisted. All 3 cabins are rated Hearing Level 1 and Visual Level 1.

These cabins have two bedrooms and sleep up to 4 guests. They have step free, and wheelchair accessible, level entry wet room showers.



Pinder log cabin has three bedrooms (sleeps 6) with level thresholds throughout and is rated Hearing Level 1 and Mobility Level 1. It is suitable for walking frames or small manual wheelchairs, but has a standard bathroom and a small ensuite shower with a step.

Please note there is no wet room shower.

Arrival: The cabins are situated on a hill and the vehicle approach to the car park is quite steep, however there is easy level or ramped access from the designated Tarmac car parks directly to the cabin doors.



Easy access: The log cabins are spacious, and have an excellent wheelchair accessible layout, wide doorways and level thresholds throughout. Three of the cabins have a large wet room shower with non-slip floor, grab rails and adjustable shower heads.



Wet rooms:

To make life easier Rainster and Daisybank have Pressalit Care, height adjustable wash basins. Hipley has a Closomat toilet.



Bedroom furniture can be rearranged or removed if required and wardrobe hanging rails can be lowered. For flexibility Rainster, Daisybank and Hipley have zip & link beds, which can be made up as superkings or singles, just tell us when you book.



For the hard of hearing there are wake 'n' shake alarm clocks and televisions have teletext and subtitle capabilities. You can book a Deafgard flashing/vibrating alarm.

For the partially sighted door frames and door handles are painted in contrast colours and there are bright reading lamps. We welcome assistance dogs (no extra charge).

Extra Equipment:

To make your holiday as easy and comfortable as possible we offer a wide range of [accessible equipment](#), included free of charge:

- Oxford Advance mobile hoist
- rise and recline armchairs
- choice of shower chairs
- static shower stool
- bath board and step
- portable hearing loop
- portable flashing fire alarm
- 4 electric Profile Beds (1 with memory foam mattress)
- bed rails and bed blocks, and monkey pole
- foldable wheelchair and zimmer frames
- toilet seat riser and portable toilet frame
- portable personal alarm
- perching stool
- high seated, high backed armchairs



In addition to two standard profile beds we have two height adjustable Volker 2080 profile beds with cot sides (as pictured), one in Hipley and one in Rainster. To avoid disappointment please reserve all the equipment you require when booking your holiday.





Extra Assistance:

Additional personal care can be arranged and we can assist you with the hire of specialist equipment, including our own battery powered Boma 7 off-road wheelchairs. Designed by a wheelchair user they are easy to operate and fun for exploring the countryside together with family and friends! Choose either the handlebar or joystick control version.

General: WiFi is free of charge. The mobile phone signal inside the cabins is variable; coin-operated pay phone is situated in the conservatory outside the farmhouse for guest use (accessible 24 hours).

There is a small shop selling basic supplies and a laundry room (entrance with 1 step) in the farmyard

Please advise us on arrival if you might need assistance in the unlikely event of a fire. In case of emergency all guests should evacuate to the car park or to the grassed area next to the car parks.



Warm welcome: Both David and Felicity have attended Welcome Host, Welcome All and Welcome Host Plus training and should be able to assist with any queries, either before or during your stay. Guest feedback is welcome; action is taken and improvements made where appropriate.

Guests comment on how difficult it is to find good quality disabled accommodation. Don't worry, at Hoe Grange we are passionate about accessibility, and are delighted to discuss any individual requirements so that we can do our best to fulfil them.

Please ask: Everyone is different, so please don't be afraid to ask us for information or to provide something new! We are here to help you make the most of your stay in the spectacular Derbyshire Peak District.



For further details or queries contact David & Felicity on 01629 540262

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